Action for Blind People is a national charity with local reach, providing practical help and support to nearly 30,000 blind and partially sighted people of all ages. We listen, we understand, we act.

Within Action there are currently three directorates – Operations, Development and Finance and Resources. The Operations teams are responsible for the delivery of Action’s services to blind and partially sighted people across England. Operations currently comprises four Heads of Operations, each managing clusters of teams with specific national responsibilities.

Within Development, teams lead on the strategic development and growth of our services through innovation and continuous improvement and by embedding partnership working in all we do.

Finance and Resources provides support services to and for the charity as a whole, including operational teams, Directors and Trustees. They carry out a strategic as well as an operational role, liaising with all parts of the charity to plan Action’s future.
Co-production Manager
Paul Rymer

Head of Co-production
David Aldwinckle

Co-production Manager
Sue Stevens

Co-production Structure
Business Development
Structure
Operations comprises four Heads of Operations, each managing clusters of teams.
Vision Hotels and Concept Catering

Structure

Cliffden Hotel
Teignmouth
South Devon
Acting Manager
Nicola Robinson

Lauriston Hotel
Weston-super-Mare
North Somerset
Manager
Vacant

Windermere Manor Hotel
Lake District, Cumbria
Manager
Vacant

Russell Hotel
Bognor Regis
West Sussex
Manager
Derrick Greig

Concept Conference Centre
Birmingham
West Midlands
Team Leader
Alex Lewis

Head of Hotels
Paul Morrison

Director of Operations
Children, Young People and Family services
Business Development
Service Development
Co-production
Financial Management and Planning
Financial Control
Internal Audit, Risk and Data Protection
People and Organisational Development
Communications
Information and Communications Technology
Facilities Management
Operations comprises four Heads of Operations, each managing clusters of hotels.
Operations delivery
Operations

Director of Development
Vision Hotels
Business Development
Communications
People and Organisational Development
Information and Communications Technology
Facilities Management
Acton House Team

Director of Finance and Resources
Vision Hotels
Action House Team
Communications
People and Organisational Development
Information and Communications Technology
Facilities Management

Chief Executive and Trustees

Registered Charity Number: 205913
(England and Wales) SCO40050 (Scotland)
RB/0581
Steve Buckell is the national lead for Living with sight loss and Volunteering.
Elizabeth Percy is the national lead for Children, Young People and Families and access technology.
Operations delivery

Structure

David Newbold is the national lead for Employment and access points.

London
Area Operations Managers
Steven Franks and Carolyn Fletcher

Norwich
Area Operations Manager
Carolyn Fletcher

Swail House
Service Manager
Jayne O’Farrell

Loughborough
Area Operations Manager
Andy Buchan

Bradbury
Oak House
Service Manager
Gary McDonald

Mitcham Industries
Manager
Wai-Man Leung
Derek Rix is the national lead for Central Resources liaison and Eye Clinic Liaison Officers.
Finance and Resources

Structure

- Financial Management and Planning
  - Monica Varriale

- Financial Control
  - Roz Purkis

- Action House Team
  - John Crowther

- Facilities Management
  - Paul Morrison

- Internal Audit, Risk and Data Protection
  - David Bamber

- Information and Communications Technology
  - Graeme Hollocks

- People and Organisational Development
  - Glen Walker

- Director of Finance and Resources

Operations comprises four Heads of Operations, each managing clusters of teams.

- Director of Operations
- Director of Development
- Director of Finance and Resources
- Director of Finance and Resources
Operations comprises four Heads of Operations, each managing clusters of teams.
Information and Communications Technology

Structure

ICT Operations Manager
Gabe Chomic

Head of Information and Communications Technology
Graeme Hollocks

Access Technology Manager
Paul Allen

Operations comprises four Heads of Operations, each managing clusters of teams.
Financial Control

Structure

Roz Purkis
Director of Operations
Children, Young People and Family services
Business Development

Luke Simmons
Financial Systems Manager

Head of Financial Control

Financial Control

Chaired by

Action for blind people

Part of RNIB Group
Financial Management and Planning

Structure

Deputy Head of Financial Management and Planning

Stephen Williams

Head of Financial Management and Planning

Monica Varriale

Finance Manager

Juan Arencibia

Director of Operations

Children, Young People and Family services

Business Development

Service Development

Co-production

Operations comprises four Heads of Operations, each managing clusters of teams.

Operations delivery

Operations

Communications

Vision Hotels

Internal Audit, Risk and Data Protection

People and Organisational Development

Information and Communications Technology

Facilities Management

Action House Team

Financial Management and Planning

Chief Executive and Trustees

Director of Development

People and Family services

Business Development

People and Organisational Development

Financial Control

Communications
Governance and Administration Manager
Sue Silvester

Governance and Administration Manager
Cherie Eveling

Action House Team
John Crowther

Structure

Operations comprises four Heads of Operations, each managing clusters of teams.

Actions and Teams
- Director of Operations
- Director of Development
- Chief Executive and Trustees
- Director of Finance and Resources
- Governance and Administration Manager

Teams
- Action House Team
- Financial Management and Planning
- Information and Communications Technology
- People and Organisational Development
- Strategic Development
-/theme
- Vision Hotels
- Children, Young People and Family Services
- Business Development
- Operations Delivery
- Security
- Facilities

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